E-commerce –Solomon

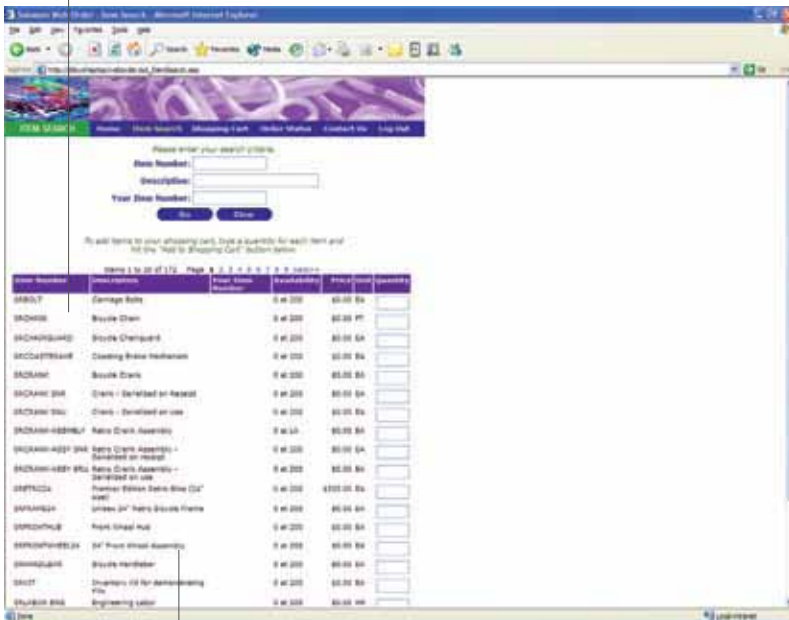*Microsoft* **Business Solutions**

Empower your customers and employees with the flexibility and convenience of accessing and acting on key enterprise information anytime via the Web. Microsoft Business Solutions–Solomon Web Order gives staff and customers the ability to enter orders over the Internet, check order status any time, day or night, and inquire into current inventory availability and pricing.

WEB ORDER

Easily view
a list of inventory items that match your search criteria.

View
an item's description, price, and availability from one screen.

Access anytime, anywhere
Provide around-the-clock, around-the-world access for your customers. With Web Order, they can place orders at their convenience, get immediate answers to questions about the status of previously placed orders, or instantly check on inventory availability and pricing.

Empower field staff
Enter customer orders directly into Web Order from any location via the Web and eliminate the need to call or fax in orders from the field. Staff can pre-scan existing order status before contacting clients, and be more knowledgeable about the client's overall experience with your business.

Reduce support costs
Diminish the need for expensive support staff to answer questions by phone or fax. Help increase the accuracy and efficiency of the ordering process, due to the elimination of double entry from phoned, faxed, or mailed orders.

Integrate seamlessly
Realize more of your potential with scalable, efficient, and expandable e-commerce solutions for all types of businesses. Web Order is built upon the Microsoft Internet Information Server and Microsoft Site Server–Commerce Edition foundation, and designed for the same platform as Microsoft Solomon distribution modules.

http://www.nexdimension.net

Microsoft®
Business
Solutions

WEB ORDER | FEATURES AND FUNCTIONALITY

Inventory Inquiry	See the inventory items queried on the Inventory Inquiry page. For each item, Web Order shows the part number, description, customer part number, item availability, and unit pricing.
Inventory Detail	View all selected inventory items as a series of pages. Click page numbers to quickly jump between individual results pages.
Order Status Inquiry	Search and locate order files within the Microsoft Solomon database by order number, purchase order number, order date, or a specific part number.
Order Detail	For each order, Web Order shows order, item, and item shipment information. Each order can contain multiple items, and each can require one or more shipments to be fully fulfilled to your customer.
Order Entry	Extend order entry assistance to customers who need help finding the exact items they want and help customers who know what they want place their orders with maximum efficiency.
IT Agility	Web Order provides a fully functional Web interface that can be configured quickly for your needs, and provides the foundation and tools required for customization as business requirements evolve.
Powerful Integration	Enter sales orders directly into Microsoft Solomon Order Management, using the exact same policies and procedures used within Microsoft Solomon.
Automated Processes	Calculate individual item pricing and combined order pricing automatically, taking into account specific customer pricing instructions within Microsoft Solomon.
Integrated Calculations	Web Order provides integrated calculation of shipping and freight charges for a sales order, along with any local, state, or federal sales taxes.